

## Vacancy: Support Services Executive

### Summary

Problem asbestos slowing down your demolition project? Who you gonna call? Support Services! The Support Services Team source suppliers and negotiate rates for specialist waste streams and alternative site services, everything from wasps' nests to excavators. We have the opportunity for a driven individual to join the team at entry level to become a specialist within the company.

Working alongside a Senior Support Services Executive you will take responsibility for the provision of services within a geographical area, building relationships with your suppliers and colleagues to ensure products and services are procured accurately, at competitive market rates and client satisfaction is maximised.

### Duties

- Procure waste management solutions and site services, securing several quotes to ensure we buy competitively.
- Ensure that all suppliers conform to industry standards and services are delivered within SLA's.
- Resolve queries on invoices or service issues by collaborating with other departments.
- Assist in tender compilation, working with the sales teams to provide suitable options which protect margin and provide client satisfaction.
- Establish effective working relationships with internal and external contacts.
- Ensure that movements are booked in accordance with Company procedure.
- To record, update and maintain customer data and customer interaction on the Company's system.

### Ideal Person

Key behaviours and skills for success at Reconomy:

- Hungry for success, should that be developing your career or the success of your team.
- Teamwork, always helping colleagues whether they are sat next to you or in another department.
- Customer centric, strive for continually great customer service, internally and externally.
- Results focused, through satisfied customers.
- Organised and a proactive approach to a workload.
- Enjoy finding a way to solve a problem.
- GCSE C grade Maths and English or equivalent.

**Salary:** Competitive

**Contract Type:** Permanent, full time

**Contact:** To apply for this position, please submit your CV and covering letter to the Head Office Recruitment Team preferable via email – [recruitment@reconomy.com](mailto:recruitment@reconomy.com)

